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FAQ's & Terms & Conditions

Giving your special day, A special touch!

ALEX PERRIN

INTERNATIONAL MAKE UP ARTIST

Let's get into the details..

TRAVEL/EARLY CALL OUT/PARKING COSTS

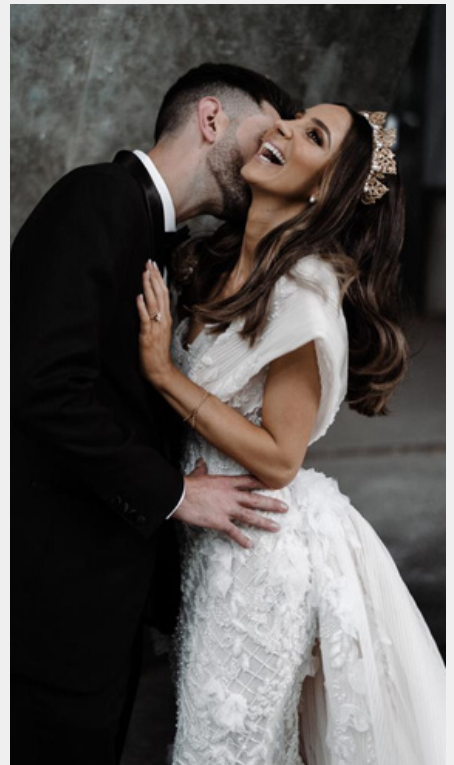
All of our packages are inclusive with a call out fee, providing your location is within a 20km radius of Waterloo from 7am onwards. Locations outside of this region & destination weddings will incur an additional call out fee which we will provide you a specific quote for once we know the details. Start times prior to 7am incur an additional early call out fee. For destination weddings, any additional costs around flights, accomodation and call out will be outlined and quoted specifically for your wedding.

HAVEN'T HAD YOUR MAKEUP DONE WITH ALEX & YOU'D LIKE A BRIDAL TRIAL?

If you'd like to book in a bridal trial with Alex, this appointment should be made around 2 months prior to the wedding date. Bridal trials are only available once you have placed the booking fee and your wedding date has been secured. If you are having a pre wedding shoot or have a specific event between Monday-Friday that you'd like to align your trial with, we will do our very best to make arrangements based on availability. Your Bridal Trial is priced at \$350 at Alex's Home Studio in Waterloo; please allow 2-hours for this appointment!

PUBLIC HOLIDAY SURCHARGE

A 20% surcharge to the total amount is applied to bookings made on Public Holidays.



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YOU HAVE A BIG BRIDAL PARTY & WE NEED AN ASSISTANT WORKING ALONGSIDE ALEX

Alex can take on a maximum of 5 clients, which will cover the standard package of a bridal party. If your bridal party is upwards of 5 people, we will need to call upon back up! We have a very select group of freelance artists that step in to help on the tools to ensure that the aesthetic of makeup is consistent, you're all enjoying only the very best products & the attention to detail isn't compromised by time. By having an extra set of hands, your getting ready time will be cut in half by having 2 clients in our chairs at a time, which means you might get a bit more of a sleep in! Booking a senior artist to assist with makeup will incur a \$200 fee

OK LET'S WRAP THIS UP & YOU'RE READY TO BOOK ALEX IN FOR YOUR WEDDING

To secure the date of your wedding in our calendar, a \$500 (non refundable) booking fee is required.

This covers administration costs and will allow us to confirm that the date is booked out for your wedding..yay! We will be able to decline other enquiries for the same date. This is not an additional fee to your booking and will come out of the total amount owing on your finalized invoice. Once you have placed your deposit, please send a screenshot of the remittance.



*Feel free to reach us at any time by making a call or dropping an email
We look forward to hearing from you.*

| www.alexperrin.com.au | alex@alexperrin.com.au | +61 403 826 710 |

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Cancellation Policy Terms & Conditions

In the event that you need to cancel your bridal makeup with Alex Perrin, please inform us as soon as possible in writing to info@alexperrin.com.au

All cancellations will incur the following cancellation fee's

Deposits of 25% of the booking are strictly non refundable and non transferable under any circumstances. International Destination Weddings incur a 50% non refundable deposit.

If the confirmed booking is cancelled within 60 days of the wedding, the full amount of the booking is due and must be paid within 7 days from notice. The client acknowledges and authorises Alex Perrin to deduct the remaining balance from their nominated credit card if the balance owing exceeds 7 days from notice.

If you are an International Destination Bride, any cancellations made within 3 months of your wedding date will incur the full amount payable.

If the confirmed booking is cancelled more than 60 days prior to the date of the wedding, the deposit will be surrendered by the client. No further payments will be required.

If your booking is directly affected by circumstances beyond the control of Alex Perrin including illness, pandemic, weather conditions or safety reasons, Alex Perrin & team will endeavour to provide an alternate artist of equal experience and professionalism. In the case that an alternate artist cannot be arranged to fulfil the booking, a refund will be made to the client within 7 days from your wedding day.

Changes made to your booking cannot be made within 4 weeks of your wedding date. Location and time changes are with the exception, although may alter the initial quote provided.

The Bridal Only Packages are available for Brides that are eloping, or not having a bridal party at all; if the client books this option and has a bridal party, they understand that Alex can decline the booking at any stage with the understanding of another external artist working that has not been booked through Alex Perrin.

Bridal party members & guests are to ensure that no makeup is worn prior to commencing, and contact lenses are applied beforehand.

Clients that intend on getting a spray tan for the wedding day must avoid the face, please advise your spray tan technician to blend up to/stop at the jawline.

Clients that choose to have a lash lift prior to the wedding day understand that Alex & team may not be able to apply strip or individual lashes. A decision will be made by the discretion of the artist.

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Our Responsibility

As part of the experience provided by Alex Perrin & team and as trusted makeup artists, it is our responsibility and ensured that all property used in kits including brushes, tools and makeup are all sterilised prior to each application. In the case of a reaction, Alex Perrin & team do not take any responsibility.

In the case of request from Alex & Team for any Photography or Video content for social media and marketing purposes, the client will be made aware and asked for permission prior. The client reserves the right to accept or decline.

Client Responsibilities

To allow your bridal makeup experience to run as smoothly as possible, it is the client's responsibility to ensure that all bridal party members, family or guests that are scheduled in for makeup are punctual and willing to commence at the designated times provided by Alex Perrin & team prior to the wedding day.

We kindly ask that during the makeup application process, that the client does not eat or use mobile phones throughout their scheduled time with Alex or senior artists.

Bridal party members & guests are to ensure that no makeup is worn prior to commencing, and contact lenses are applied beforehand.

Clients that intend on getting a spray tan for the wedding day must avoid the face, please advise your spray tan technician to blend up to/stop at the jawline. Clients that choose to have a lash lift prior to the wedding day understand that Alex & team may not be able to apply strip or individual lashes. A decision will be made by the discretion of the artist.

You may elect to supply your own makeup, however, Alex Perrin & team are not obliged to use the products and may decline to do so based on the discretion of the artist.

It is understood by the bride and their responsibility that if any clients displays inappropriate behaviour, aggression, offensive or discriminatory behaviour, Alex & Team refuse the rights to provide services and may leave at any time. In this case, no refund or compensation will be made.

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As the client, by signing below, you have read and understand the terms and conditions to working with Alex Perrin.

Alex & the team are so grateful to be part of your Bridal Journey and are here to help and support you in any way we can. Please feel free to reach out at any time if you have any questions.

Signatures Required:

Service Provider

Client

Name: Alex Perrin

Name: _____

Signature: _____

Signature: _____

Date: _____

Date: _____

